

Our first care is your health care ARIZONA HEALTH CARE COST CONTAINMENT SYSTEM

801 East Jefferson, Phoenix AZ 85034 PO Box 25520, Phoenix AZ 85002 phone 602 417 4000 www.ahcccs.state.az.us

Date: November 19, 2008

To: Distribution*

From: Linda Skinner, Assistant Director, DMS

Subject: KidsCare and HIFA Parent Statistics as of November 1, 2008

Updated statistics for KidsCare and HIFA parents for November 1, 2008 are attached to this memorandum.

If you have any questions regarding this information please call me at (602) 417-4635.

Distribution*

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			KidsCare A	ctivity as of	Novembe	er 1, 2008			
	Hotline Calls	New Applications Received- Forms	New Applications Received Children + Parents	New Applications Processed Children + Parents	Renewals Processed Children + Parents	Changes Processed Children + Parents	DES to KidsCare Children	KidsCare to DES Children	KidsCare Eligible Children as of the 1st
1998	8,436	6,782	*	•	•			1877	0
1999	35,058	24,169					10,705	22,640	5,283
2000	48,639	26,727					12,696	26,788	27,765
2001	63,452	42,581					9,299	35,593	42,875
2002	85,890	37,078					5,878	30,860	55,697
2003	88,135	35,874	108,908	117,442	44,382	53,567	6,746	27,981	48,681
2004	118,603	40,432	105,201	111,540	48,974	48,995	8,680	25,506	49,897
2005	156,878	33,602	116,886	122,367	50,189	47,079	14,751	23,613	48,083
Jan. 2006	11,788	2,273	10,671	9,446	4,071	3,672	1,317	1,782	55,996
Feb. 2006	10,625	2,956	10,748	9,350	4,085	5,467	1,194	1,660	55,546
Mar. 2006	11,965	3,362	12,542	11,863	4,724	16,396	1,236	1,477	55,884
Apr. 2006	11,017	2,816	10,444	9,898	3,558	10,042	1,088	1,725	57,082
May. 2006	13,199	2,016	10,336	11,804	6,148	8,140	1,383	1,947	58,370
Jun. 2006	13,669	2,630	10,225	11,507	6,083	7,073	1,387	2,603	59,250
Jul. 2006	13,466	2,871	10,022	9,067	5,886	6,901	1,539	3,149	58,313
Aug. 2006	17,595	4,827	13,932	10,549	4,219	8,259	1,534	3,010	57,818
Sep. 2006	15,730	2,675	10,233	10.144	5,170	14,510	1,414	2,960	56,898
Oct. 2006	16,538	3,504	9.699	9,650	3,259	7,291	1,054	3,277	57,438
Nov. 2006	11,785	4,719	10,807	12,569	3,295	9,261	1,407	3,197	57,854
Dec. 2006	10,635	2,879	11,141	7,649	2,209	1,838	754	3,777	58,246
Jan. 2007	13,789	3,512	8,060	11,742	2,899	11,833	813	3,824	58,617
Feb. 2007	12,417	5,509	13,447	12,750	2,970	12,631	972	2,202	58,899
Mar. 2007	13,839	5,455	12,604	13,561	3,328	18,648	995	2,185	61,478
Apr. 2007	12.906	3,554	8,836	10,384	2,912	11,543	513	1.814	62,290
May. 2007	12,648	3,842	8,441	8,447	3,618	12,329	638	2,148	64,261
Jun. 2007	10,317	4,324	9,962	10,404	4,879	11,688	1,412	2,065	64,453
Jul. 2007	10,742	3,754	8,227	9,739	4,304	12,525	1,265	1,827	64,424
Aug. 2007	12,281	3,639	8,114	8,401	6,033	13,182	1,255	1,987	65,552
Sep. 2007	10,415	5,392	12,757	9,413	3,375	12,818	1,652	1,839	65,376
Oct. 2007	12,213	3,851	9,882	10,535	8,977	11,311	1,268	1,579	65,189
Nov. 2007	9,993	3,447	9,403	9,201	9,695	11,182	1,204	1,657	65,049
Dec. 2007	8.728	2,667	8,021	8,568	8,806	11,718	1,071	1,430	64,115
Jan. 2008	9,412	2,397	7,257	7,624	7,759	11,642	1,291	1,711	63,530
Feb. 2008	9,042	2,872	9,285	8,597	7,739	10,912	1,441	1,762	63,585
Mar. 2008	8,642	3,712	11,734	11,436	7,301	15,857	2,118	2,101	64,240
Apr. 2008	10,206	2,813	8,968	10,267	8,859	10,615	1,312	2,101	65,064
May. 2008	8,818	2,415	8,116	9,063	8,142	11,895	1,294	2,439	66,317
Jun. 2008	9,495	2,419	8,809	9,003	6,543	10,702	1,193	2,393	65,837
Jul. 2008	7,621	2,439	8,214	9,253 8,777	6,200	10,702	1,130	2,663	65,913
Aug. 2008	7,021	2,285	0,214 12,167	12,174	5,849	12,157	1,744	2,003	65,013
Sep. 2008	6,784	2,925	12,167	12,174	· ·	11,585	1,744	2,767	64,384
Oct. 2008	6,500	2,798	9,709	10,321	5,083 5,368	13,016	1,322	3,080	64,153
	,	available until 2003	9,709	,	•	,		·	
inionnation for the	se coiuiTNS NOT	available utilil 2003		ıotal	Mascare En	rollment as o	ı iyovembel	1, ∠∪∪8	64,754

Hotline Calls: Calls to KidsCare Hotline that were answered during the month

New Applications Received - Forms: Count of application forms received in the KidsCare Office including Health-e-AZ applications. An application may be for any number of people in the household but is counted only one time. Forms are counted on the day received

New Applications Received - Children + Parents: Count of individuals who are requesting KidsCare or HIFA coverage. Requests may be received on application forms described above, as an application to add a new person onto existing cases, or as an automated application sent by DES as the result of the discontinuance of Medicaid eligibility and not approved automatically. Individuals are counted on the day entered into the

New Applications Processed - Children + Parents: Counts individuals whose application for eligibility, described above, was either approved or denied during the month, except those submitted by DES electronically and approved automatically. The application may have been received during the same month or a prior month.

Renewals Processed - Children + Parents: Counts all children and parents whose annual application for renewal was processed during the month. Eligibility may have been continued or ended.

Changes Processed – Children + Parents: Counts all reported changes processed during the month when the changes were not associated with a new application or the eligibility renewal process. The change may have resulted in discontinuance of eligibility or change of premium, or may have no affect on either premium or eligibility. Each eligible person in the household with the change is counted.

DES to KidsCare Children: Beginning December 2006: Children and parents whose Medicaid eligibility was terminated by DES and referred to and approved by KidsCare automatically. Not included in other counts. Applications requiring action are counted as New Applications Received and Processed. Before December 2006: Children whose Medicaid eligibility was terminated by DES and referred to KidsCare automatically. All required action on the part of KidsCare staff and are included in the "New Applications Received" and "New Applications Processed" counts.

KidsCare to DES Children: Children who have applied or who are eligible for KidsCare and are identified by KidsCare staff as meeting Title XIX requirements. Their applications are forwarded to DES for determination. These children may be included in any of the other counts.

November 2008

Eth	Ethnicity of the KidsCare Population								
	As of October 1, 2008								
1,101	1.7%	Asian/Pacific Islander							
1,677	2.6%	Black							
38,893	60.6%	Hispanic							
4,686	7.3%	Native American							
14,191	22.1%	White							
465	0.7%	Other							
3,140	4.9%	Unknown							
64,153	100.0%								

Estimated, updated quarterly.

Enro	Enrollment by Age - November 1, 2008*									
Age	Capitated	FFS/IHS	Total							
>1	663	45	708							
1	3,617	139	3,756							
2 - 5	13,436	450	13,886							
6 - 9	16,999	685	17,684							
10 - 13	13,740	676	14,416							
14 - 17	11,561	872	12,433							
18	1,721	134	1,855							
19	9	2	11							
Total	61,746	3,003	64,749							

Enrollment by Gender - November 1, 2008*							
Total	%						
33,158	51.2%	Male					
31,591	48.8%	Female					
64,749	100.0%	Total					

^{*}Age and gender figures may differ slightly from other totals in this report due to timing of report generation.

	Re	easons for Denials - October 2008
		Found Eligible for Medicaid
572	16.0%	Approved for or already Medicaid
2,994	84.0%	Other*
3,566	100%	Grand Total
1,126	37.6%	Income exceeds the standard
541	18.1%	Failed/Refused to Pay Premium
492	16.4%	Failed to cooperate with Application requirements
442	14.8%	Covered by group or other health insurance
152	5.1%	Alien Status
140	4.7%	Administrative
34	1.1%	Voluntary withdrawal
37	1.2%	Age requirement not met
30	1.0%	Others, Less than 1% each
2,994	100%	Total Other

	Reaso	ns for Discontinuance - October 2008					
	Transferred to Medicaid						
2,011	37.6%	Total Transferred to Medicaid					
3,338	62.4%	Other*					
5,349	100%	Grand Total					
1,176	35.2%	Failed to Pay Premium					
786	23.5%	Failed to cooperate with Application requirements					
527	15.8%	Refused to Pay Premium					
395	11.8%	Income exceeds the standard					
125	3.7%	Voluntary withdrawal					
107	3.2%	Age requirement not met					
82	2.5%	Covered by group or other health insurance					
73	2.2%	Loss of contact/return mail					
49	1.5%	Arizona Nonresident					
18	<1%	Less than 1% each					
3,338	100%	Total Other					

Discontinuance statistics reflect the number of children whose eligibility ended at the end of the month.

			Kids0	Care Premiur	n Statistics					
	2003 Calendar Year Totals	2004 Calendar Year Totals	2005 Calendar Year Totals	2006 Calendar Year Totals	2007 Calendar Year Totals	January - August 2008	September 2008	October 2008	November 2008	Year to Date 2008
Active Population	Tour Totals	real rotals	real rotals	Tour Totals	Tour Totals	2000	64,384	64,153	64,754	
Billed (Last Month)	Billed (Last Month)									
Number of Kids	303,943	384,483	521,004	572,442	615,323	408,859	50,437	50,977	51,133	561,406
Premium Amount	\$2,720,505	\$5,195,029	\$6,745,600	\$7,389,468	\$7,593,320	\$4,920,440	\$606,870	\$615,270	\$619,625	\$6,762,205
Bad Debt*										
Number of Households	8,282	10,987	14,009	13,119	15,005	10,637	1,338	1,303		13,278
Number of Kids	13,595	18,053	20,461	18,983	23,857	16,543	2,188	2,110		20,841
Bad Debt Amount	\$207,105	\$436,114	\$476,186	\$440,701	\$510,352	\$347,712	\$47,066	\$44,779		\$439,557

^{*} This number does not agree with the number of children discontinued for non-payment of premiums, because some children who were in households that failed to pay premiums were actually discontinued for non-payment of premiums, because some children who were in households that failed to pay premiums were actually discontinued for non-payment of premiums, because some children who were in households that failed to pay premiums were actually discontinued for non-payment of premiums, because some children who were in households that failed to pay premiums were actually discontinued for non-payment of premiums, because some children who were in households that failed to pay premiums were actually discontinued for non-payment of premiums.

for another reason.

Children discontinued solely for non-payment are reinstated if payment is made in full before month-end.

KidsCare	November	1. 2008
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Eligible by County		Nov 2006	Nov 2007	Dec 2007	Jan 2008	Feb 2008	Mar 2008	Apr 2008	May 2008	Jun 2008	Jul 2008	Aug 2008	Sep 2008	Oct 2008	Nov 2008
Apache	01	722	869	855	855	858	846	832	860	850	813	818	801	824	834
Cochise	03	885	872	867	876	861	864	879	892	866	874	866	853	884	858
Coconino	05	1,168	1,300	1,259	1,222	1,217	1,219	1,208	1,289	1,310	1,285	1,325	1,262	1,282	1,333
Gila	07	493	471	482	468	474	467	480	494	490	495	512	487	465	483
Graham	09	294	266	272	257	257	262	267	282	283	286	267	252	266	248
Greenlee	11	36	25	30	35	33	30	34	39	40	35	36	37	36	42
Maricopa	13	36,829	42,066	41,393	41,026	40,946	41,491	42,036	42,872	42,506	42,545	41,914	41,571	41,823	41,781
Mohave	15	1,395	1,493	1,483	1,497	1,495	1,495	1,518	1,563	1,556	1,544	1,520	1,500	1,480	1,536
Navajo	17	1,356	1,557	1,515	1,546	1,503	1,509	1,525	1,551	1,560	1,546	1,492	1,465	1,485	1,519
Pima	19	7,677	8,539	8,430	8,214	8,276	8,297	8,408	8,525	8,409	8,513	8,430	8,383	7,956	8,398
Pinal	21	1,541	1,784	1,793	1,806	1,871	1,841	1,914	1,977	1,981	2,004	2,008	1,978	2,039	2,048
Santa Cruz	23	908	903	878	878	914	916	904	919	910	900	879	847	793	828
Yavapai	25	1,910	2,107	2,115	2,146	2,125	2,181	2,205	2,207	2,227	2,244	2,168	2,143	2,022	2,051
Yuma	27	2,470	2,635	2,579	2,525	2,580	2,647	2,683	2,668	2,655	2,648	2,600	2,618	2,614	2,609
La Paz	29	165	157	160	176	170	169	166	176	190	176	173	181	181	181
TOT	AL	57,849	65,044	64,111	63,527	63,580	64,234	65,059	66,314	65,833	65,908	65,008	64,378	64,150	64,749

Covered by	Nov 2006	Nov 2007	Dec 2007	Jan 2008	Feb 2008	Mar 2008	Apr 2008	May 2008	Jun 2008	Jul 2008	Aug 2008	Sep 2008	Oct 2008	Nov 2008
Temporary Fee-for-Service	-	-	-	-	-	-		-	-	-		-	-	-
Capitated Plans	55,251	62,065	61,205	60,677	60,718	61,387	62,168	63,360	62,936	63,011	62,068	61,492	61,183	61,746
IHS	2,598	2,979	2,906	2,850	2,862	2,847	2,891	2,954	2,897	2,897	2,940	2,886	2,967	3,003
TOTAL	57,849	65,044	64,111	63,527	63,580	64,234	65,059	66,314	65,833	65,908	65,008	64,378	64,150	64,749

Discrepancy of 5 for August 2008 resulting from timing of report production Discrepancy of 6 for September 2008 resulting from timing of report production Discrepancy of 3 for October 2008 resulting from timing of report production Discrepancy of 5 for November 2008 resulting from timing of report production

HIFA Parents November 1, 2008

Ethnici	Ethnicity of the HIFA Parent Population*							
As of October 1, 2008								
418	4.2%	Asian/Pacific Islander						
195	1.9%	Black						
4,149	41.3%	Hispanic						
913	9.1%	Native American						
3,587	35.7%	White						
125	1.2%	Other						
651	6.5%	Unknown						
10,038	100.0%	Total						

Estimated, updated quarterly.

Enrollment by Gender										
HIFA Parents November 1, 2008										
4,502	45.4%	Male								
5,418	54.6%	Female								
9,920	100%	Total								

Enrollment by gender figures may differ slightly from other totals in this report due to timing of report generation.

Reasons for Denials - October 2008								
Found Eligible for Medicaid								
446	14%	Approved for or already Medicaid						
2,661	86%	Other*						
3,107	100%	Grand Total						
831	31.2%	No Eligible Child						
668	25.1%	Potentially Medicaid						
287	10.8%	Alien Status						
229	8.6%	Failed to Cooperate with Application requirements						
168	6.3%	Administrative						
168	6.3%	Covered by group or other health insurance						
121	4.5%	Failed/Refused to Pay Premium						
98	3.7%	Income exceeds the standard						
86	3.2%	Voluntary withdrawal						
5	0.2%	Others, Less than 1% each						
2,661	100%	Total Other*						

Reasons for Discontinuance - October 2008									
Transferred to Medicaid									
157	13.1%	Total Transferred to Medicaid							
1,037	86.9%	Other*							
1,194	100%	Grand Total							
306	29.5%	Failed to Pay Premium							
246	23.7%	No Eligible Child							
196	18.9%	Potentially Medicaid							
121	11.7%	Voluntary withdrawal							
58	5.6%	Refused to Pay Premium							
43	4.1%	Failed to cooperate with Application requirements							
26	2.5%	Covered by group or other health insurance							
20	1.9%	Income exceeds the standard							
21	2.0%	Others, Less than 1% each							
1,037	100%	Total Other*							

Discontinuance statistics reflect the number of parents whose eligibility ended at the end of the month.

HIFA Premium and Population Statistics													
	2003 Calendar	2004 Calendar Year Totals	2005 Calendar Year Totals	2006 Calendar Year Totals	2007 Calendar Year Totals	January - August 2008	September 2008	October 2008	November 2008	Year to Date 2008			
Active Population	Tour Totals	Tour Totals	Tour Totals	Tour Totals	real rotals	2000	9,928	10,038	9,921				
Premiums Billed													
Number of Accounts	107,342	126,842	146,905	154,007	116,763	64,898	8,521	8,723	8,721	90,863			
Premium Amount	\$2,101,928	\$2,495,715	\$2,910,445	\$3,069,459	\$6,912,676	\$4,119,643	\$538,490	\$550,588	\$552,993	\$5,761,714			
Enrollment Fees Billed Collected beginning January 2005													
Number of Accounts			12,197	8,775	7,337	5,664	646	671	660	7,641			
Total Billed			\$238,965	\$172,454	\$139,505	\$113,005	\$12,805	\$13,300	\$13,200	\$152,310			
Bad Debt*													
Number of Parents Termed	6,355	6,848	5,998	6,108	6,896	4,037	489	570		5,096			
Bad Debt Amount*	\$199,496	\$217,550	\$228,127	\$214,572	\$739,969	\$495,064	\$56,937	\$66,350		\$618,351			

^{*} Bad debt figures for July 2007 through February 2008 changed April 2008 to reflect correction of an error in the source report.

** This number does not agree with the number of parents discontinued for non-payment of premiums, above, because some were also discontinued for another reason and are included in the count of that reason. Those discontinued solely for non-payment are reinstated if payment is made in full before month-end and are also not included in the count under "reasons for ""."